



CodeRED ANI update

The City of Eureka Communications Center has recently updated their account with Emergency Communications Network, providers of the CodeRED high-speed notification solution. This update will allow message recipients to easily identify calls coming through the system. Message recipient's Caller ID will read Emergency Communications Network or 866-419-5000, depending on local telephone providers.

Most relevant for the citizens, says Michelle Reyna-Sanchez, Acting Communications Supervisor, "This update will allow residents to simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by our center and will offer residents an immediate replay of the message."

The CodeRED system provides Eureka officials the ability to quickly deliver messages to targeted areas in their city. If you are not sure that you are included in the database, simply log onto the City of Eureka's website, www.eurekapd.net, and follow the link to the "CodeRED Community Notification Enrollment" page. Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number, additional phone numbers can be entered as well.

All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number.

The data collected will only be used for emergency notification purposes.

About Emergency Communications Network
Emergency Communications Network Inc. (ECN) provides affordable high-speed notification solutions capable of reaching millions of citizens in minutes. ECN's sophisticated network supports a web-based product suite featuring CodeRED® which enables local government officials to communicate time-sensitive, personalized messages via voice, email and text messaging; CodeRED Weather Warning™ which provides automated alerts to citizens in the path of severe weather just moments after a warning has been issued by the National Weather Service; CheckUp Call™ for scheduling calls to check on at-risk individuals, including the elderly, infirm and latchkey kids; and CodeED® for use by school systems to improve communications with their communities. For more information about Emergency Communications Network, visit emergencycommunications.net.